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Glaston-BURY: Accessibility Statement

Background: Glaston-BURY is a one-day, not for profit music festival which takes place every August Bank Holiday in Bury town centre. Since it began in 2008, over **£200,000** has been raised for **Bury Hospice** and other local causes.

Intentions: As a fundraising event, we want to be as inclusive as possible. This is a journey for us and that whilst it will not be possible for us to get things “right” for everyone straight away, we simply wish to ensure that whatever measures are within our reach will be put into place. We try to improve every year in what we can offer. Access is a wide topic and we realise that it is not limited only to the requirements of those with disabilities but to **anyone** who may have difficulty enjoying our event due to access needs.

Limitations:

- As an event operating in both indoor and outdoor venues which are spread across a town centre, there are various barriers to accessibility over which we have no control. These include things such as the cobbled street and stone pavements in the Peel Stage area and the fact that some venues are below ground and have stepped access. Visit our website for full details: www.glaston-bury.com
- As we cannot find a provider of accessible viewing platforms who is able to both drop off and collect on a Bank Holiday, we are currently unable to offer this provision. We have no means by which to transport or store a platform until it can be collected nor the knowledge to safely assemble or disassemble one independently so for now, viewing platforms remain a goal for us.
- Our website is in the process of being changed to allow better presentation and facilities for those with access needs.

Current Accessibility Provision:

- Most indoor venues are fully accessible to wheelchairs or buggies and offer accessible bathroom facilities. Seating is available although this is first come, first served. Due to licensing regulations, some venues will not allow access to Young Carers after certain hours. Please check with the venues directly.
- As of 2019 we have made a designated **Safe Area** (adjacent to the First Aid area) available to anyone who feels vulnerable in any way. The Safe Area is on The Wylde and is staffed by Marshalls with experience in issues such as Disability, Hate Crime and Mental Health.
- One free essential companion ticket is offered for every paying disabled customer who is over the age of 16.
- Three of the five outdoor stages have level access for wheelchairs, buggies and most mobility aids
- A “quiet space” has been made available courtesy of our partners **Bury Street Pastors** for the benefit of those with Sensory Processing conditions and of course anyone who may need peace and quiet for any reason.

Our partners...





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Glaston-BURY 2021: Accessibility Steering Group (Expressions of Interest) continued

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Future Considerations: The below is not an exhaustive list but will hopefully provide an idea of some of the things which we would like to work on to improve the event for our disabled customers

- Website improvements (fonts, picture and colours)
- Event Safety (crowd control, awareness of safe areas, enhanced first aid provision)
- Accessible signage and promotion material
- BSL provision on stages
- The provision of viewing platforms
- Disability training for event stewards
- Better public accessible toilet facilities (to provide changing rooms, hoists and similar)
- Provision of earplugs

Join The Steering Group

If you would like to help our event to become the best we can be, please send the following information to us at:

information@glaston-bury.com by Monday June 14th 2021 so that we can get in touch:

- Your name, telephone number and email address
- Your experience of Disability/Accessibility
- How you feel that you can help us to achieve our aims
- What (if anything) you may need us to consider in communicating with you

Depending on COVID19 guidance, it is our intention to hold a group meeting in late June 2021. This meeting may need to be virtual but it is our hope that we can meet you all in person. We are excited to finally be able to put our plans into action and look forward to welcoming you to the team!

Best Regards

Bucko, Lyndsey and Laura

The Glaston-BURY team



Our partners...